

## Legal Problems Faced By The Board of Commissioners And Directors Who Were Responsible

| No | Principal Case/Lawsuit  | Settlement Status                                      | Nominal and Influence on Company Conditions            | Management Efforts   | Sanctions imposed             |
|----|---|--|--|--|-------------------------------|
| 1  | That the Plaintiff filed an Act against the Law in connection with the objection to the appointment of one of the Company's Commissioners | Waiting for the decision on appeal from the High Court | there was no influence on the condition of the company | management followed the legal process stages in accordance with applicable regulations | there was no sanction imposed |

## Legal Problems Faced by Subsidiaries

During 2020, the Company did not have a Subsidiary, so there was no information on legal issues currently being faced by the Subsidiary.

## Administrative Sanctions Imposed to Companies, Members of the Board of Commissioners and the Board of Directors by Capital Market Authorities and Other Authorities

Throughout 2020 there were no administrative sanctions that affected the continuity of the Company's business and there were also no administrative sanctions imposed on members of the Board of Directors and members of the Board of Commissioners.

## Company Information and Data Access

The Company provides complete access to information and data both Financial and Non-Financial related reports to the public Transparently through various forms of media including Websites (in two languages), Mass Media, Mailing Lists, Newsletters, Meetings with Analysts, IDX Official Website, Publications (press releases), Products, Corporate Actions, the Company's Presentation materials to the public and so on. Access to Company information regarding Financial and Company information can be done through the following media:

1. The website **www.btn.co.id** was presented in Indonesian and English and provided information about:
  - a. Shareholder information up to individual final owners.
  - b. Financial performance analysis.
  - c. Financial reports for the last 5 (five) years.
  - d. Profile of the Board of Commissioners and Directors.
2. For further information, customers could contact **Call Center 1500 286** or email **csd@btn.co.id**.
3. Investors could directly contact the Company's Corporate Secretary/Investor Relations by sending an email to **investor\_relations@btn.co.id** or by calling **(62-21) 633 6789 ext: 2003**.

4. The company also always submitted information disclosure reports and/or material facts to letters to the Financial Services Authority and the Indonesia Stock Exchange and through the electronic reporting system **spe.ojk.go.id** and **idxnet.co.id** and the website **www.btn.co.en**.
5. Information through other media, including mass media (Press Release), internal magazines/bulletins, posters and banners.
6. Submitting reports to regulators, Analyst Meetings, press conferences, and so on. In addition, to get further information about the Company, the general public and investors can contact:

### Corporate Secretary

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